

**No. B.12013/4/2022- FCS&CA**  
**GOVERNMENT OF MIZORAM**  
**FOOD, CIVIL SUPPLIES & CONSUMER AFFAIRS DEPARTMENT**

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*Aizawl, the 1<sup>st</sup> of November, 2022.*

**NOTIFICATION**

The poor implementation of home delivery of LPG in Mizoram by the distributors has been engaging the attention of the State Government for some time. Home delivery was initiated on a pilot basis in 4 (four) localities of Aizawl municipal area since 05.09.2019 prior to and post which several rounds of consultations and reviews have also been held with IOCL authorities, distributors, Local Council representatives of Aizawl municipal area, NGOs and other stakeholders. Home delivery has now been scaled up to cover 29 (twenty nine) localities within Aizawl municipal area. An intensive awareness programme was also conducted in each of the targeted localities during May, 2022 by the Directorate of Food, Civil Supplies & Consumer Affairs in collaboration with IOCL and Mizoram Consumers' Union.

Clause 9(e) of the Liquefied Petroleum Gas (Regulation of Supply & Distribution) Order, 2000 dated 26.04.2000 issued by the Ministry of Petroleum & Natural Gas states that no distributor shall, without prior written permission of the concerned Government Oil Company, refuse to make home delivery at the address of the consumer, as registered with the distributor, provided that the State Government may, fix additional charges for home delivered of LPG cylinders to the consumers, as it may deem necessary in view of the geographical terrain and/or the distance in the area of distribution. In accordance with this provision, the State Government had allowed distributors to levy an additional amount of Rs. 70/- as delivery charge over and above the RSP (including delivery charges fixed by the IOCL from time to time).

The Marketing Discipline Guidelines, 2022 for LPG Distributorship also makes it incumbent upon LPG distributors to provide for adequate delivery infrastructure and trained manpower for effecting smooth and timely home delivery of LPG, and further prescribes the quality-quantity checks and delivery protocol to be observed by the distributors.

Having regard to the provisions of the aforementioned extant orders and guidelines, and in consideration of the protracted consultations that the State Government has had with the stakeholders in the past, the Governor of Mizoram is pleased to direct that home delivery of LPG shall be undertaken within Aizawl municipal area and all district headquarters **with effect from 01.12.2022** by the distributors concerned. Furthermore, the delivery charge of Rs. 70/- allowed by the State Government vide No.B.12013/4/2017-FCS&CA dated 19.12.2019 shall be taken as the maximum permissible ceiling chargeable to the customer.

**Sd/-RAMDINLIANI**

Secretary to the Government of Mizoram  
Food, Civil Supplies & Consumer Affairs Department

Copy to:

1. Secretary to the Governor, Mizoram.
2. Secretary to Chief Minister, Mizoram.
3. P.S. to Speaker/Ministers/Dy. Speaker/Ministers of State/Govt Dy Chief Whip, Mizoram.
4. Sr PPS to Chief Secretary, Govt. of Mizoram.
5. Secretary to Government of India, Ministry of Petroleum & Natural Gas, New Delhi
6. All Administrative Heads/Heads of Department, Government of Mizoram.
7. Chairman, Indian Oil Corporation Ltd., Sadiq Nagar, New Delhi
8. The Executive Director & State Head, Indian Oil-AOD State Office, Guwahati, Assam
9. Director, FCS&CA Department for necessary consequential action.
10. All Deputy Commissioners, Mizoram/Chairpersons of District Consumer Protection Councils.
11. All District Civil Supplies Officers, Mizoram
12. Controller, Printing & Stationery with 6 spare copies for publication in the Mizoram Gazette.
13. Director, Information & Public Relations for wide publicity.
14. President, Joint Village Councils/Local Councils Association
15. Field Officers of IOCL (LPG), Mizoram, Aizawl for information & necessary action.
16. The Secretary, Mizoram Indane Distributors Association (MIDA) for necessary action.
17. All LPG Distributors catering to consumers within AMC area & district headquarters for information and strict compliance.
18. The General Secretary, Central Young Mizo Association.
19. The General Secretary, Mizoram Consumers' Union Hqrs, Aizawl
20. Website Manager, FCS&CA Department for uploading on the Department website.
21. Guard File.

  
(K. ZORAMMUANA)

Under Secretary to the Government of Mizoram  
Food, Civil Supplies & Consumer Affairs Department